Operator's Manual

OT III
Transfer Switch
40 to 1000 Amperes
Utility-to-Generator Set
# Table of Contents

<table>
<thead>
<tr>
<th>SECTION</th>
<th>TITLE</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>INTRODUCTION</td>
<td>1-1</td>
</tr>
<tr>
<td></td>
<td>Operator's Manual</td>
<td>1-1</td>
</tr>
<tr>
<td></td>
<td>Transfer Switch Application</td>
<td>1-1</td>
</tr>
<tr>
<td></td>
<td>Automatic Transfer Switches</td>
<td>1-1</td>
</tr>
<tr>
<td></td>
<td>Model Identification</td>
<td>1-2</td>
</tr>
<tr>
<td></td>
<td>How to Obtain Service</td>
<td>1-2</td>
</tr>
<tr>
<td>2</td>
<td>DESCRIPTION</td>
<td>2-1</td>
</tr>
<tr>
<td></td>
<td>Cabinet</td>
<td>2-1</td>
</tr>
<tr>
<td></td>
<td>Transfer Switch</td>
<td>2-2</td>
</tr>
<tr>
<td></td>
<td>Electronic Control System</td>
<td>2-3</td>
</tr>
<tr>
<td>3</td>
<td>OPERATION</td>
<td>3-1</td>
</tr>
<tr>
<td></td>
<td>Automatic Operation</td>
<td>3-1</td>
</tr>
<tr>
<td></td>
<td>Manual Operation</td>
<td>3-1</td>
</tr>
<tr>
<td></td>
<td>Generator Set Exercise</td>
<td>3-1</td>
</tr>
<tr>
<td></td>
<td>Generator Set Start Test</td>
<td>3-2</td>
</tr>
<tr>
<td></td>
<td>With-Load Standby System Test</td>
<td>3-2</td>
</tr>
<tr>
<td></td>
<td>Overcrank Reset</td>
<td>3-2</td>
</tr>
<tr>
<td></td>
<td>Preventive Maintenance</td>
<td>3-3</td>
</tr>
<tr>
<td>4</td>
<td>TROUBLESHOOTING</td>
<td>4-1</td>
</tr>
<tr>
<td></td>
<td>Power Outage Occurs but Generator Set Does Not Start</td>
<td>4-1</td>
</tr>
<tr>
<td></td>
<td>Generator Set Starts During Normal Power Service</td>
<td>4-2</td>
</tr>
<tr>
<td></td>
<td>Generator Set Does Not Exercise (If Equipped With Exerciser)</td>
<td>4-2</td>
</tr>
<tr>
<td></td>
<td>After a Power Failure, Generator Set Starts but Does Not Assume Load</td>
<td>4-2</td>
</tr>
<tr>
<td></td>
<td>After Power Returns, Transfer Switch Does Not Return to Normal Position</td>
<td>4-3</td>
</tr>
<tr>
<td></td>
<td>Generator Set Continues to Run After Retransfer of Load to Normal Power</td>
<td>4-3</td>
</tr>
<tr>
<td></td>
<td>Battery Charger Fails to Charge (If Equipped)</td>
<td>4-3</td>
</tr>
<tr>
<td></td>
<td>Battery Loses Water</td>
<td>4-3</td>
</tr>
<tr>
<td></td>
<td>Battery Loses Charge</td>
<td>4-3</td>
</tr>
</tbody>
</table>

**WARNING**

INCORRECT SERVICE OR REPLACEMENT OF PARTS CAN RESULT IN DEATH, SEVERE PERSONAL INJURY, AND/OR EQUIPMENT DAMAGE. SERVICE PERSONNEL MUST BE QUALIFIED TO PERFORM ELECTRICAL AND/OR MECHANICAL SERVICE.
Safety Precautions

This manual includes the following symbols to indicate potentially dangerous conditions. Read the manual carefully and know when these conditions exist. Then take the necessary steps to protect personnel and the equipment.

*DANGER* This symbol warns of immediate hazards that will result in severe personal injury or death.

*WARNING* This symbol refers to a hazard or unsafe practice that can result in severe personal injury or death.

*CAUTION* This symbol refers to a hazard or unsafe practice that can result in personal injury or product or property damage.

High voltage in OT transfer switch components presents serious shock hazards that can result in severe personal injury or death. Read and follow these suggestions.

Keep the transfer switch cabinet closed and locked. Make sure only authorized personnel have the cabinet and operational keys.

Due to the serious shock hazard from high voltages within the cabinet, all service and adjustments to the transfer switch must be performed only by an electrician or authorized service representative.

If the cabinet must be opened for any reason:

1. Move the operation selector switch on the generator set or Stop/Auto/Handcrank switch on the automatic transfer switch (whichever applies) to Stop.

2. Disconnect the starting batteries of the generator set (remove the ground [-] lead first).

3. Remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

Place rubber insulative mats on dry wood platforms over metal or concrete floors when working on any electrical equipment. Do not wear damp clothing (particularly wet shoes) or allow skin surfaces to be damp when handling any electrical equipment.

Jewelry is a good conductor of electricity and should be removed when working on the electrical equipment.

Do not work on this equipment when mentally or physically fatigued, or after consuming alcohol or any drug that makes the operation of equipment unsafe.
1. Introduction

OPERATOR'S MANUAL
This operator's manual provides information necessary for operation of an OT III transfer switch.

TRANSFER SWITCH APPLICATION
Transfer switches are an essential part of a building's standby or emergency power system. The Normal power source, commonly the utility line, is backed up by an Emergency power source, often an electric generating set. A transfer switch supplies the electrical load with power from one of these two power sources.

The load is connected to the common of the transfer switch (Figure 1-1). Under normal conditions, the load is supplied with power from the Normal source (as illustrated). If the Normal power source is interrupted, the load is transferred to the Emergency power source. When Normal power returns, the load is retransferred to the Normal power source. The transfer and retransfer of the load are the two most basic functions of a transfer switch.

AUTOMATIC TRANSFER SWITCHES
Automatic transfer switches, capable of automatic operation without operator involvement, perform the following basic functions:

1. Sense the interruption of the Normal power source.
2. Send a start signal to the generator set (Emergency power source).
3. Transfer the load to the Emergency power source.
4. Sense the return of the Normal power source.
5. Retransfer the load to the Normal power source.
6. Send a stop signal to the generator set.
MODEL IDENTIFICATION
Identify your model by referring to the Model and Specification number as shown on the nameplate. Electrical characteristics are shown on the lower portion of the nameplate, which is located on the cabinet door.

If it is necessary to contact a dealer or distributor regarding the transfer switch, always give the complete Model, Specification, and Serial number. This information is necessary to properly identify your unit among the many types manufactured.

HOW TO OBTAIN SERVICE
When the transfer switch requires servicing, contact your nearest dealer or distributor. Factory-trained Parts and Service representatives are ready to handle all your service needs.

If unable to locate a dealer or distributor, consult the Yellow Pages. Typically, our distributors are listed under:

GENERATORS-ELECTRIC,
ENGINES-GASOLINE OR DIESEL, OR
RECREATIONAL VEHICLES-EQUIPMENT,
PARTS AND SERVICE.

For the name of your local Cummins®/Onan® or Onan-only distributor in the United States or Canada, call 1-800-888-ONAN. (This automated service utilizes touch-tone phones only.) By entering your area code and the first three digits of your local telephone number, you will receive the name and telephone number of the distributor nearest you.

For the name of your local Cummins-only distributor, or if you need more assistance, please call Onan Corporation, 1-612-574-5000; 7:30 AM to 4:00 PM, Central Standard Time, Monday through Friday.

When contacting your distributor, always supply the complete Model Number and Serial Number as shown on the nameplate.

Cummins is a registered trademark of Cummins Engine Company.
Onan is a registered trademark of Onan Corporation.
2. Description

Automatic transfer switches control transfer of the load to the Normal power source or to the Emergency power source (generator set) without operator involvement. Throughout this manual, frequent references are made to two-wire and three-wire start-stop functions of generator sets. Water-cooled generator sets have two-wire start controls and the air-cooled sets have three-wire start controls.

CABINET

The standard cabinet (Figure 2-1) meets the requirements for a UL Type 1 cabinet. This type is designated as a general-purpose, indoor cabinet.

Indicator Lamps

There are four indicator lamps on the cabinet door. The Normal Available and Emergency Available lamps are lit whenever their corresponding power sources (utility or generator set) are producing power. These two lamps can be lit simultaneously.

The Normal Connected lamp is lit when the automatic transfer switch is in the normal position.

The Emergency Connected lamp is lit when the automatic transfer switch is in the emergency position.

FIGURE 2-1. CABINET WITH OPTIONS
**Test/Norma1/Retransfer Switch**

This switch has three positions. In the Normal position, the transfer switch is set for automatic operation. Moving the switch to Test sends a start signal to the generator set. After the transfer time delay, the generator set will assume the load—provided that the Test With/Without Load switch (Figure 2-2) is in the With Load position.

Moving the switch to Normal causes the load to retransfer to the Normal power source after the retransfer time delay. To avoid the delay and cause a fast retransfer of load to the Normal power source, move the switch to the Retransfer position.

**Optional Meter Package**

The optional meter package includes an AC ammeter, an AC voltmeter, a frequency meter, and a phase selector switch.

**AC Voltmeter:** The voltmeter measures line-to-line voltage of the selected power source.

**AC Ammeter:** The ammeter measures the line currents of the load.

**Frequency Meter:** This meter measures the output frequency of the selected power source in hertz.

**Phase Selector Switch:** This switch is used to select the source and phase to be measured.

**Optional Auto/Manual Switch**

The Auto/Manual switch is used to enable or disable the automatic retransfer function. This switch has two positions. In the Auto position, normal automatic retransfer is enabled. In the Manual position, automatic retransfer (from a functioning generator set back to utility power) is disabled; only manual retransfer (using the Test/Norma1/Retransfer switch) is possible. In the event of generator set failure, however, the Power Sentry control logic will ignore the Auto/Manual switch and initiate retransfer to utility power.

---

**TRANSFER SWITCH**

The transfer switch (Figure 2-2) opens and closes the contacts that transfer the load between Normal and Emergency power. The transfer switch is mechanically interlocked to prevent simultaneous closing to both power sources. The main parts of the transfer switch discussed here are the contact assemblies, linear actuator, Motor Disconnect switch, and auxiliary contacts.

**Contact Assemblies**

The automatic transfer switch has either three or four poles. Three pole transfer switches are provided with a neutral bar. The contact assemblies make and break the current flow. When closed to either the Normal or the Emergency power source, the contacts are mechanically held. A mechanical interlock prevents them from closing to both power sources at the same time.

**Linear Actuator**

The linear actuator is a linear induction motor that moves the contact assemblies between the Normal power source and the Emergency power source. Linear actuator operation is initiated automatically with automatic transfer switches. Manual operation of the transfer switch is also possible. Refer to Manual Operation in the Operation section.

**Motor Disconnect Switch**

The Motor Disconnect toggle switch, on the accessory control panel, enables and disables the linear actuator. Place the switch in the Auto position to enable the linear actuator. Place the switch in the Off position to disable the linear actuator.

**Auxiliary Contacts**

Auxiliary contacts are provided on the Normal and Emergency sides of the transfer switch. They are actuated by operation of the transfer switch during transfer and retransfer. The Normal side auxiliary contact switch is actuated when the transfer switch is in the Normal position. The Emergency side auxiliary contact switch is actuated when the transfer switch is in the Emergency position. The auxiliary contacts have current ratings of 10 amperes at 250 VAC. The contacts are wired to terminal block TB1.
This section describes the standard and optional components of the electronic control system.

**WARNING** Improper calibration or adjustment of electronic control modules can cause death, severe personal injury, and equipment or property damage. Calibration and adjustment of these components must be performed by technically qualified personnel only.

All calibration and adjustment procedures are described in the Installation manual (which was shipped with the transfer switch) and in the Service manual (which is available through your distributor).

The most important component of the electronic control system is the Power Sentry control (Figure 2-2). The Power Sentry includes voltage sensing circuits, time delay circuits and control relays. There are also several adjustment potentiometers and indicator lamps on the Power Sentry. The adjustments must be performed only by qualified service personnel.

**WARNING** Accidental actuation of the linear motor could cause severe personal injury. Disable the motor, as described below, before making any adjustments.

Place the Motor Disconnect Switch (Figure 2-2) in the Off position when making adjustments. Return the switch to the Auto position after adjustments are completed.
WARNING: AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts when the cabinet door is open.

Power Sentry Time Delays

Start Time Delay: This delay is adjustable from 0 to 15 or (optionally) from 0 to 90 seconds. This brief time delay prevents generator set starting during power interruptions of short duration. Timing starts the moment of Normal (utility) power interruption. If the duration of interruption exceeds the delay time, the control system signals the generator set to start.

To set this time delay, align the slot on the potentiometer with the desired marking on the Power Sentry cover.

Stop Time Delay: This delay is adjustable from 0 to 10 minutes. It begins timing when the load is retransferred to the Normal power source. At the end of the delay, the stop signal is sent to the generator set. This time delay allows the generator set to cool down at no load before stopping.

To set this time delay, align the slot on the potentiometer with the desired marking on the Power Sentry cover.

Transfer Time Delay: This delay begins when generator voltage and frequency reach the settings of the control. After the delay, the transfer switch transfers the load to the Emergency power source. This brief time delay allows the generator set to stabilize before the load is applied. It has an adjustable range of 0 to 120 seconds.

To set this time delay, align the slot on the potentiometer with the desired marking on the Power Sentry cover.

Retransfer Time Delay: This delay begins the moment Normal line voltage and frequency return. After the delay, the transfer switch can retransfer the load to the Normal source. The delay allows the Normal source to stabilize before retransfer. It has an adjustable range of 0 to 30 minutes.

To set this time delay, align the slot on the potentiometer with the desired marking on the Power Sentry cover.

Undervoltage Sensing

Two voltage sensors, one for the Normal side and one for the Emergency side, monitor source volt-
Three-Wire Starting Option

The optional three-wire starting control (available on 40- to 125-ampere switches only) enables the transfer switch to start and stop a three-wire start generator set. Three-wire starting logic is similar to a single-pole, double-throw switch. A common is closed to one side to send a start signal, and to the opposite side to send a stop signal. In addition to start and stop functions, the control has an overcrank relay, a preheat relay, two Timing lamps, a Lockout Lamp, a Reset Switch, and a Auto/Stop/Handcrank Switch (Figure 2-3). The 3-Wire Start module may be equipped with a preheat timer On-Off switch.

Overcrank occurs when the generator set does not start within the adjustable time limit (0 to 120 seconds). In order to protect the starter motor, overcrank relay contacts open the starting circuit and light the Lockout lamp. After a starting problem is corrected, pressing the Overcrank Reset switch resets the circuit. Refer to the Operation Section.

A set of overcrank alarm contacts are also provided. The contacts can be used to energize an external overcrank alarm.

If used, the preheat timer delays the start signal (0 to 60 seconds) while a preheat output is energized. The Preheat Timing lamp is on during this delay.

To set the timers, align the slots on the potentiometers with the desired markings on the faceplate (Figure 2-3).

The Auto/Handcrank/Stop switch has three positions that function as follows:

**Auto:** Allows the generator set to start and assume the load if a power outage occurs. This is the normal operating position.

**Stop:** Shuts down the generator set and prevents it from starting. Use this position when servicing the generator set.

**Handcrank:** Prevents the automatic transfer switch from starting the generator set, but allows starting and stopping at the set. Use this position for generator set maintenance.

Connections for the optional 3-Wire Start module are made at TB3.
Programmed Transition Option

The optional Program Transition module (Figure 2-4) is used to introduce a pause during transition. Programmed transition allows the transfer switch to assume a mid-transition position for an adjustable interval of time. In this position, the load is not connected to either (Normal or Emergency) power source.

This feature allows residual voltage from inductive loads to decay to an acceptable level before transfer is completed. The length of time that the transfer switch is in the midposition can be adjusted from 0 to 7.5 seconds or 0 to 60 seconds, depending on the timer option. The proper adjustment is a function of the load.

To set the time delay, align the slot on the potentiometer with the desired marking on the faceplate (Figure 2-4).

If a time delay is desired, make sure that the Delay/No Delay switch is in the Delay position.

Signal Module Option

The main function of the optional Signal Module is to delay transfer (or retransfer) for a preset time while operating a signal contact to give warning that a transfer (or retransfer) is about to occur. This option is typically used in elevator applications.

This module also provides four other sets of form C signal contacts.

The Signal Module has one adjustable timer. The Elevator Signal delay controls the timing of two events. It delays transfer/retransfer and energizes the Elevator Transfer Signal relay during the delay period.

This time delay is adjustable over a range of 0 to 50 seconds.

To set the time delay, align the slot on the potentiometer with the desired marking on the faceplate (Figure 2-5).

If a time delay is desired, make sure that the Delay/No Delay switch is in the Delay position.
Load Shed Option

The optional Load Shed function is used to disconnect the load from an available Emergency source in order to reduce the power consumed from that source. When the load shed function is initiated, the switch is moved to the neutral position.

The load shed function is initiated by a customer-supplied signal.

When load shedding is in effect, a return of Normal utility power will cause immediate retransfer to the Normal power source.

If the load shed signal is removed before Normal power returns, the switch will transfer back to the Emergency side.

Remote Test Transfer

The transfer switch may be wired with a remote test switch. Closure of a set of contacts across the remote test transfer inputs causes the transfer switch to sense a (simulated) utility power failure and send a start/run signal to the generator set. The load is transferred to the generator set when generator set power becomes available. (Refer to the Installation and Service manuals.)

Float Battery Charger Option

A float-charge battery charger (Figure 2-6) regulates its charge voltage to continuously charge without damage to the battery. As the battery approaches full charge, the charging current automatically tapers to zero amperes or to steady-state load on the battery.

There are two chargers available. One battery charger is rated for 10 amperes at 12 or 24 VDC. The other battery charger is rated for 2 amperes at 12 or 24 VDC.

The 2-ampere battery charger has an ammeter to indicate charging current and a fuse to protect the battery charger circuit.

The 10-ampere battery charger has three fuses (two on the AC input and one on the DC output), three fault display LEDs, and an ammeter for indication of charging current.
On the 10-ampere charger, three sets of (form C) alarm contacts (corresponding to the three fault LEDs) are also available. Using an optional alarm contact harness, these contacts can be wired by the installer to activate other audible or visual alarms.

Under normal operating conditions, the Low Bat and AC Fail relays are energized and the High Bat relay is de-energized. In response to a Low Bat or AC Fail condition, the appropriate normally energized relay (Low Bat or AC Fail) drops out. In response to a High Bat condition, the normally de-energized High Bat relay is energized.

**Auxiliary Relay Option**

Optional auxiliary relays provide contacts for energizing external alarms, remote indicators, and control equipment such as louver motors and water pumps.

**Alarm Module Option**

The optional alarm module (Figure 2-7) provides an audible indication that the transfer switch has transferred to the emergency power source.

A push button on the alarm module provides a means to silence the horn.

The Alarm lamp indicates that the transfer switch is in the Emergency Connected position. If the horn is silenced, the Horn Silenced lamp will also light. Both lamps will stay lit until the transfer switch moves from the Emergency Connected position to the disconnected (neutral) or Normal Connected position.

**Exerciser Clock Option**

The exerciser clock initiates generator set start/run cycles at programmable intervals and for programmable durations. It is a 7-day, 24-hour clock that can store and execute up to ten start/stop programs (exercise cycles).

Programming the exerciser clock requires setting the time of day and entering the exercise start and stop times.

Refer to the circled numbers in Figure 2-8 when reading the following instructions.
To set the time of day:

1. If you are performing installation and setup, press the R button (9) with the tip of a ball point pen to reset all memory. Do not press the R button if you are only changing the time of day.
2. Press the clock button (1).
3. Press the h button (3) to set the hour of the day. The clock uses 24-hour (military) time.
4. Press the m button (4) to set the minutes of the hour.
5. Press the 1-7 button (5) to advance the indicator bar over the desired day number. (Use the 1 to represent Sunday.)
6. Press the Pr button (8) to enter the time.

To set the exercise start time:

1. Slide the output selector switch (16) to the center position. The output selector switch has three positions. The Off position overrides the program and causes an exercise stop. The I position overrides the program and causes an exercise start. The center position selects program control.
2. Press the I/O button (2). An "I" (12) appears in the upper display window. The "I" is a symbol for start time.
3. Press the h button (3) to set the start hour.
4. Press the m button (4) to set the start minute.
5. Press the 1-7 button (5) to advance the indicator bar (13) from 1 to 7 and back to 1. For each day to be selected for exercise, press the Q button (7) when the indicator is over the desired day number. (1 represents Sunday.)

To set the exercise stop time:

1. Press the I/O button (2). An "O" (15) appears in the lower left display window. The "O" is a symbol for stop time.
2. Press the h button (3) to set the stop hour.
3. Press the m button (4) to set the stop minute.
4. Press the 1-7 button (5) to advance the indicator bar (14) from 1 to 7 and back to 1. For each start time (selected in step 5 above), there must be a corresponding stop time. A program can start on day 2, pass through midnight, and stop on day 3 (for example); but there must be a stop time for every start time. Press the Q button (7) when the indicator is under the desired day number.
5. To enter the complete start/stop program, press the Pr button (8). If all program requirements have been satisfied, the display returns to the time of day. If the program requirements are not met, the display of the section that needs correction flashes on and off.

To enter more programs, repeat the two 5-step procedures. A maximum of ten programs can be entered. (The same ten programs can be repeated each day.)

The word "Full" appears in the display when the memory is full.

If the I/O button (2) is pressed and no program is to be entered, press the Ch button (6) and then the Pr button (8) to get out of the program mode.

To check the programs:

1. Press the Ch button (6). An "I" (12) and an "O" (15) are displayed.
2. Press the Ch button (6) again. The start and stop information for the first program is displayed.
3. Continued pressing of the Ch button (6) causes the display to sequence through all of the programs in memory. If ten programs have been entered, the word "Full" appears after the tenth program display.
4. Press the Pr button (8) to return to the time-of-day display.

To change (edit) a program:

1. Press the Ch button (6) until the program you want to change appears in the display window.
2. Press the I/O button (2) to select start or stop time.
3. Press the h (3), m (4), or 1-7 (5) and Q (7) buttons to change the hour, minute, or day.
4. Press the Pr button (8) to enter the edited program and return to the time-of-day display.

To erase (clear) a program:

1. Press the Ch button (6) until the program you want to change appears in the display window.
2. Press the I/O button (2) to select start or stop time.
3. Press the h (3), m (4), or 1-7 (5) and Q (7) buttons to change the hour, minute, or day.
4. Press the Pr button (8) to enter the edited program and return to the time-of-day display.

To enter the complete start/stop program, press the Pr button (8). If all program requirements have been satisfied, the display returns to the time of day. If the program requirements are not met, the display of the section that needs correction flashes on and off.

To enter more programs, repeat the two 5-step procedures. A maximum of ten programs can be entered. (The same ten programs can be repeated each day.)

The word "Full" appears in the display when the memory is full.

If the I/O button (2) is pressed and no program is to be entered, press the Ch button (6) and then the Pr button (8) to get out of the program mode.

To check the programs:

1. Press the Ch button (6). An "I" (12) and an "O" (15) are displayed.
2. Press the Ch button (6) again. The start and stop information for the first program is displayed.
3. Continued pressing of the Ch button (6) causes the display to sequence through all of the programs in memory. If ten programs have been entered, the word "Full" appears after the tenth program display.
4. Press the Pr button (8) to return to the time-of-day display.

To change (edit) a program:

1. Press the Ch button (6) until the program you want to change appears in the display window.
2. Press the I/O button (2) to select start or stop time.
3. Press the h (3), m (4), or 1-7 (5) and Q (7) buttons to change the hour, minute, or day.
4. Press the Pr button (8) to enter the edited program and return to the time-of-day display.

To erase (clear) a program:

1. Press the Ch button (6) until the program you want to change appears in the display window.
2. Press the I/O button (2) to select start or stop time.
3. Press the h (3), m (4), or 1-7 (5) and Q (7) buttons to change the hour, minute, or day.
4. Press the Pr button (8) to enter the edited program and return to the time-of-day display.

To enter the complete start/stop program, press the Pr button (8). If all program requirements have been satisfied, the display returns to the time of day. If the program requirements are not met, the display of the section that needs correction flashes on and off.

To enter more programs, repeat the two 5-step procedures. A maximum of ten programs can be entered. (The same ten programs can be repeated each day.)

The word "Full" appears in the display when the memory is full.

If the I/O button (2) is pressed and no program is to be entered, press the Ch button (6) and then the Pr button (8) to get out of the program mode.
Phase Sequence/Balance Monitor Option

The optional phase sequence/balance monitor (Figure 2-9) is connected to—and senses—A, B, and C phases of utility power. If there is an over- or undervoltage, a phase reversal, a loss of one phase, or an unbalanced voltage condition; a normally energized relay drops out, closing a set of contacts. When these contacts close, the generator set start/transfer of load sequence is initiated.

Five LEDs indicate normal operation or fault conditions. The Relay Energized LED is lit during normal operation. Three potentiometers permit setting the percent of voltage unbalance, the normal system voltage, and the relay dropout time delay.

The relay dropout delay applies only to over/undervoltage and voltage unbalance. In the event that a phase reversal or loss of one phase is sensed, relay dropout occurs within 100 milliseconds (maximum). There is NO relay dropout delay when a phase reversal or loss of phase is sensed.

- Overvoltage dropout occurs at normal voltage +10% (±2%).
- Undervoltage dropout occurs at normal voltage −10% (±2%).
- Dropout time delay range is 2 to 20 seconds.
- Percent voltage unbalance range is 2 to 6% on 240- and 480-volt units.
- Percent voltage unbalance range is 2 to 8% on 380-volt units.
3. Operation

AUTOMATIC OPERATION

Place control switches in the positions given below.

- **Test/Normal/Retransfer switch:**
  Normal position.

- **Motor Disconnect switch:**
  Auto position.

- **Operation selector switch (engine control):**
  Remote position. (Two-wire start for water-cooled generator sets only.)

- **Stop/Auto/Handcrank switch:**
  Auto position. (Three-wire start for air-cooled generator sets only.)

The generator set must also be set for automatic operation.

MANUAL OPERATION

The transfer switch has operator handles for manually transferring the load. Use the following procedure:

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts whenever the cabinet door is open.

If possible, remove all AC power to the transfer switch before manually operating the switch. If it is necessary to perform manual operation with AC power connected, follow the “Safety Related Work Practices” listed in NFPA 70E.

1. Open the cabinet door of the automatic transfer switch.
2. Move the Motor Disconnect switch to the Off position.
3. Transfer - from the Normal to the Emergency power source:
   A. Pull the upper manual operator handle down.
   B. Push the lower manual operator handle down.

Retransfer - from the Emergency to the Normal power source:
C. Pull the lower manual operator handle up.
D. Push the upper manual operator handle up.

4. Before moving the Motor Disconnect switch back to the Auto position, remember the transfer switch will transfer load to the active power source. (If both power sources are available, it will transfer the load to the Normal source.)

**WARNING** Automatic transfer switch operation results in rapid movement of the manual operator handles and presents a hazard of severe personal injury. Keep hands clear of handles when switching back to automatic operation.

5. Move the Motor Disconnect switch to the Auto position.
6. Close the cabinet door.

GENERATOR SET EXERCISE

Run the generator for at least 30 minutes once each week with at least 50 percent load (if possible). If you do not have an optional exerciser, use the Test/Normal/Retransfer switch, as described below, to test the generator set each week.

The optional exerciser has preselected exercise periods and exercises the generator set automatically with or without load, depending on the position of the Exercise With/Without Load switch. If the Normal power source has an interruption while the generator set is exercising without load, the automatic transfer switch will transfer the load to the generator set.
**GENERATOR SET START TEST**

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts whenever the cabinet door is open.

1. Place the Test With/Without Load selector switch, on the Power Sentry control, in the Without Load position.
   
   *The Test With/Without Load selector switch must be in the Without Load position.*

2. Close the cabinet door.

3. Move the Test/Normal/Retransfer switch to Test. The generator set should start and run.

4. At the end of the test period, move the Test/Normal/Retransfer switch to the Normal position. The generator will stop.

5. In anticipation of scheduled or automatic generator set exercise, check that the With/Without Load selector switches are in the desired positions. Refer to *Generator Set Exercise.*

6. Close and lock the cabinet door.

**WITH-LOAD STANDBY SYSTEM TEST**

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Close the cabinet door.

1. Place the Test With/Without Load selector switch, on the Power Sentry control, in the With Load position.

2. Close the cabinet door.

3. Move the Test/Normal/Retransfer switch to Test. The generator set should start and run.

4. At the end of the test period, move the Test/Normal/Retransfer switch to the Normal position. The generator set should start and assume the load after the transfer time delay.

5. In anticipation of scheduled or automatic generator set exercise, check that the With/Without Load selector switches are in the desired positions. Refer to *Generator Set Exercise.*

6. Close and lock the cabinet door.

**OVERCRANK RESET**

*(3-Wire Start Only)*

An overcrank condition exists when the generator set fails to start within the overcrank time limit. When this condition occurs, the Lockout lamp on the 3-Wire Start module will light. To reset the automatic starting circuit:

1. Correct the engine starting problem.

2. Push the Overcrank Reset button inward and release to reset the overcrank relay.
PREVENTIVE MAINTENANCE

Performing the yearly preventive maintenance procedures in Table 3-1 will result in operational reliability of the transfer switch.

The following procedures must only be performed by technically qualified personnel, following the procedures provided in the Service manual (962-0512). If repair or replacement of components is necessary, call your dealer or distributor.

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. In addition, incorrect installation, service, or parts replacement can result in severe personal injury, death, and/or equipment damage. Therefore, all corrective service procedures must only be performed by technically qualified personnel, following the procedures provided in the Service manual (962-0512).

**WARNING** The transfer switch presents a shock hazard that can cause severe personal injury or death unless all AC power is removed. Be sure to move the generator set operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [-] lead first) before servicing.

**WARNING** Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

**TABLE 3-1. ANNUAL PREVENTIVE MAINTENANCE**

1. **DISCONNECT ALL SOURCES OF AC POWER:**
   Disconnect both AC power sources from the transfer switch before continuing. Turn the generator set operation selector switch to Stop. (The selector switch is located on the generator set control panel.) If there is an external battery charger, disconnect it from its AC power source. Then disconnect the set starting battery (negative [-] lead first).

2. **CLEAN**
   a. Thoroughly dust and vacuum all controls, meters, switching mechanism components, interior buswork, and connecting lugs.
   b. Close the cabinet door and wash exterior surfaces with a damp sponge (mild detergent and water). Do not allow water to enter the cabinet, especially at meters, lamps, and switches.

3. **INSPECT**
   a. Check buswork and supporting hardware for carbon tracking, cracks, corrosion, or any other types of deterioration. If replacement is necessary, call your dealer or distributor.
   b. Check stationary and movable contacts. If contact replacement is necessary, the procedures are described in section 4 of the Service manual (962-0512).
   c. Check system hardware for loose connections. Tighten as indicated in step 4.
   d. Check all control wiring and power cables (especially wiring between or near hinged door) for signs of wear or deterioration.
   e. Check all control wiring and power cables for loose connections. Tighten as indicated in step 4.
   f. Check the cabinet interior for loose hardware. Tighten as indicated in step 4.

4. **PERFORM ROUTINE MAINTENANCE**
   a. Tighten buswork, control wiring, power cables, and system hardware, as necessary. Hardware torque values are given in section 4 of the Service manual (962-0512). Retorque all cable lug connections. Lug torque requirements are listed in section 1 of the Service manual.
   b. Service or replace the batteries.

5. **CONNECT AC POWER AND CHECK OPERATION**
   a. Connect the set starting battery (negative [-] lead last). Connect the normal AC power source, enable the backup power source. If applicable, connect power to the battery charger.
   b. Verify proper operation of the battery charger.
   c. Test system operation as described in this section. Close and lock the cabinet door.
4. Troubleshooting

The following procedures describe preliminary troubleshooting checks. If the trouble persists, call your dealer or distributor.

POWER OUTAGE OCCURS, BUT GENERATOR SET DOES NOT START

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts whenever the cabinet door is open.

1. If your transfer switch has the 3-Wire Start module, the Auto/Stop/Handcrank switch on the 3-Wire Start module should be set to Auto. Check for overcrank condition. (See Operation Section).

2. If your transfer switch has two-wire starting, check the generator set. The operation selector switch on the generator set control panel should be set at Remote. Check for fault indicators on the generator set control.

3. Start the generator set using its start-stop controls. If it does not crank, check the starting batteries. If it cranks but does not start, check the fuel supply. If the problem persists, call your dealer or distributor.

**WARNING** Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark or flame while servicing batteries.

**WARNING** Ignition of fuel can cause severe personal injury or death by fire or explosion. Do not permit any flame, cigarette, spark, pilot light, arcing equipment, or other possible source of ignition near the fuel system.
GENERATOR SET STARTS DURING NORMAL POWER SERVICE

1. **Two-wire starting only** (for water-cooled generator sets): The operation selector switch on the generator set control panel should be set at Remote.

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts whenever the cabinet door is open.

2. **Three-wire starting only** (for air-cooled generator sets): The Auto/Stop/Handcrank switch on the 3-Wire Start module should be set at Auto.

3. Check the exerciser to see if it is in an exercise period. When the exerciser clock is in an exercise period, a "1" appears in the upper right-hand corner of the display window (Figure 4-1). You can view the display by looking through the transparent clock cover. Check that the red slide switch is in the center position.

4. Start the generator set using its start-stop controls. If it does not crank, check the starting batteries. If it cranks but does not start, check the fuel supply. If the problem persists, call your dealer or distributor.

**WARNING** Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark or flame while servicing batteries.

**WARNING** Ignition of fuel can cause severe personal injury or death by fire or explosion. Do not permit any flame, cigarette, spark, pilot light, arcing equipment, or other possible source of ignition near the fuel system.

AFTER A POWER FAILURE, GENERATOR SET STARTS BUT DOES NOT ASSUME LOAD

1. Check the output voltage of the emergency power source by observing the voltmeter on the generator set or the optional voltmeter on the automatic transfer switch.

2. Open the cabinet door and check to see if the Motor Disconnect switch is in the Auto position.

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts whenever the cabinet door is open.

3. Check the Source 2 Available lamp on the Power Sentry.

4. Manually transfer the switch (see Operation). Call your dealer or distributor.
AFTER POWER RETURNS, TRANSFER SWITCH DOES NOT RETURN TO NORMAL POSITION

1. The retransfer time delay period may not have expired. Check the Retransfer Timing lamp on the Power Sentry.

2. Open the cabinet door and check the Motor Disconnect switch position. For automatic operation, it should be in the Auto position.

**WARNING** AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts whenever the cabinet door is open.

3. Manually initiate retransfer by turning the Test/Normal/Retransfer switch to Retransfer.

4. Stop the generator set with the Start/Stop switch. When the generator set stops, the transfer switch will transfer load to the Normal power source if power is acceptable. Call your dealer or distributor.

5. If the switch still does not retransfer, manually return the switch to the Normal position (see Operation). Call your dealer or distributor.

GENERATOR SET CONTINUES TO RUN AFTER RETRANSFER OF LOAD TO NORMAL POWER

The stop time delay function may not have expired. Check the Stop Timing lamp on the Power Sentry. Stop the generator set with its Start/Stop switch, and call your dealer or distributor.

**BATTERY CHARGER FAILS TO CHARGE (IF EQUIPPED)**

Check the battery charger fuse(s). Replace, if necessary, with fuses of the correct rating. Fuse ampere ratings are shown on the charger faceplate.

**WARNING** Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark or flame while servicing batteries.

If the fuse is OK, call your dealer or distributor.

**BATTERY LOSES WATER**

The battery charger float voltage could be too high (if equipped with battery charger). Call your dealer or distributor.

**BATTERY LOSES CHARGE**

Battery charger float voltage could be too low (if equipped with battery charger). Call your dealer or distributor.